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**Meeting:** Social Care Health & Housing Overview and Scrutiny Committee  
**Date:** 2 March 2010  
**Subject:** Quarter 3 Performance Report  
**Report of:** Director of Social Care Health & Housing  
**Summary:** The report highlights the Quarter 3 performance for the Department

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Contact Officer: Ian Porter, AD Policy, Partnerships & Performance  
Public/Exempt: Public  
Wards Affected: All  
Function of: Council

#### **CORPORATE IMPLICATIONS**

**Council Priorities:**

The Quarterly Performance Report underpins the delivery of the Council's Priorities

**Financial:**

None directly but there are possible investment decisions to improve performance

**Legal:**

None

**Risk Management:**

Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council

**Staffing (including Trades Unions):**

None

**Equalities/Human Rights:**

All indicators should take account of equalities / human rights issues

**Community Safety:**

None

**Sustainability:**

None

**RECOMMENDATION(S):**

1. that the
  - (a) Committee notes and considers this report
2. that the
  - (a) Committee considers any issues from this report that could form part of their work programme

**Introduction**

1. The Council's framework for performance management supports the delivery of CBC's priorities. Those indicators that have been identified as 'critical' now form the quarterly corporate performance suite – included at Appendix A.
2. The Budget Monitoring Report comes to the same meeting as the Quarterly Performance Report to provide a better link with performance and finance.

**Quarter 3 – Key Messages**

3. As this is only the third Performance Report for Central Bedfordshire, work is still on going to ensure that we can accurately report on all of the indicators quarterly.

**Conclusion and Next Steps**

4. This is the third Quarterly Performance Report for Central Bedfordshire Council.
5. The Committee is asked to note and consider this report.
6. The Committee considers any issues from this report that could form part of their work programme

**Appendices:**

Appendix A – (Quarter 2 Performance Report)

**Background Papers:** (open to public inspection)

None

**Location of papers:** Melbourne House, Bedford